

Expand your view

ONE SHARED DATA PLATFORM

ACROSS EMERGENCY SERVICES,
AUSTRALIA WIDE

surround
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INTRODUCTION

2019 - 2020 BUSHFIRES

Unprecedented. 24 million hectares burnt. Tragically 33 people lost their lives and over 3,000 homes were destroyed. 3 billion animals perished. National financial impact estimated to be in excess of \$10 billion.

Prepare Australia

Bushfires, floods, cyclones and draught are some of the naturally occurring rapid onset events that result in destruction of property, loss of life and significant impact to the community, the economy and the country.

Climate change exacerbates the possibility of more extreme weather events playing a role in the emergency management threat landscape in Australia and around the world.

The 2020 Royal Commission report into National Natural Disaster Arrangements focussed on what actions the state and territory agencies and organisations could take to be more resilient and better address the preparation for, response to and recovery from more frequent, more severe, compounding natural disasters.

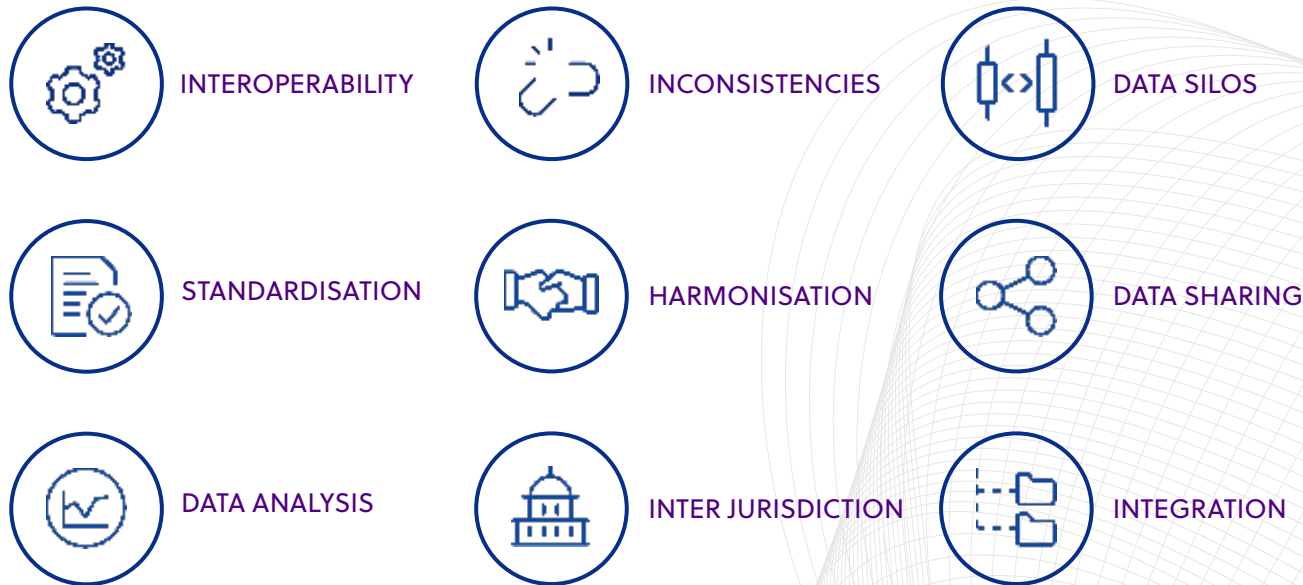
'PREPARE AUSTRALIA PROGRAM'

As the Commonwealth Government prepares to support the roll out of the 'Prepare Australia' program the focus is on mitigating or reducing the disaster risk, impact and consequence associated with large-scale natural hazards.

According to the RCNDA (Royal Commission into National Disaster Arrangements), the vision for an effective national approach includes a clear, robust and accountable system capable of both providing a comprehensive understanding of, and responding to, the aggregated risks associated with mitigation, preparation for, response to, and recovery from natural disasters.

Such a system must have unbroken linkages in place from the highest levels of government to individuals in the community; provide decision makers with timely, consistent and accurate information; be structured for decisions to be made at the most appropriate level; allow decision makers to understand and mitigate all risks so far as reasonably practicable; enable stakeholders to understand the residual risk and inform others so that they may take appropriate actions; and it must be resourced to fulfil these functions*.

Key challenges identified by the Royal Commission:



*Source: RCNDA / NRRRA

ONE SHARED DATA PLATFORM

ACROSS EMERGENCY SERVICES, AUSTRALIA WIDE

What if every member of your team and supporting organisations had access to critical data? Helping them to collate information, assess risks based on live data, analyse in real time, prepare data-driven response plans and warnings, provide dynamic data-driven situational updates, and respond to an evolving situation seamlessly? SURROUND Australia Pty Ltd (SURROUND) gives you and your stakeholders a shared jurisdictional view and tool set for the digital landscape.



Connect and harmonise emergency services data

A wealth of data sits in different Commonwealth agencies which can be connected, enriched, harmonised, integrated and spatially enabled at scale so your stakeholders have a single national view of the emergency services landscape.

EMS Emergency Management Solutions by Surround

PREPARE. PREVENT. PROTECT.

The SURROUND Technology Offering (STO) is a proven industrial strength platform that enables all knowledge sources to be connected and queried both textually and/or visually.

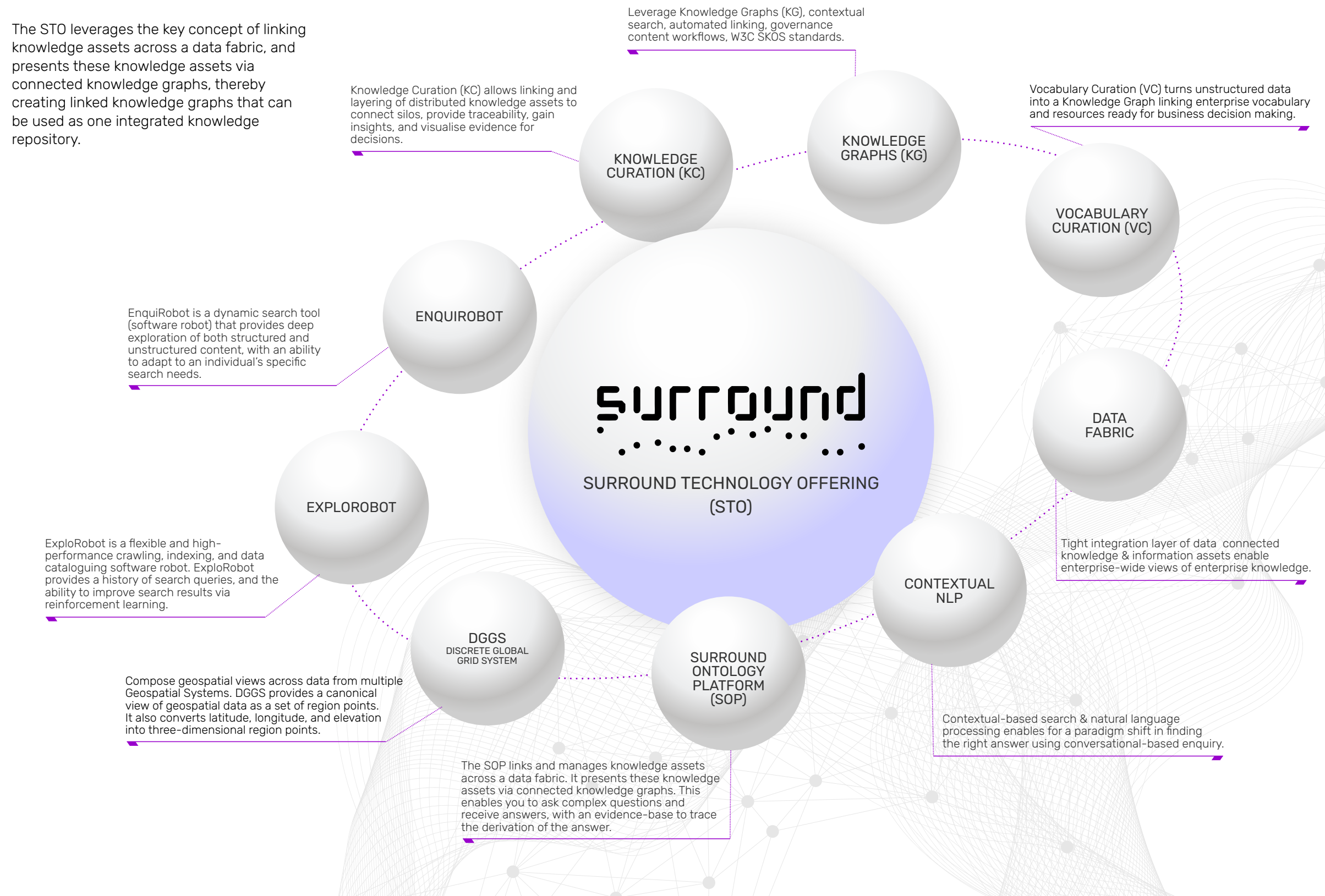
We do this by enabling first responders to locate, connect, harmonise, visualise, and search over connected data, drawing on our pioneering solutions, deep expertise, and rich IP. We 'make the complex simple, consumable, and scalable' through the STO.

We call this explainable decision-making through enriched data management.

Key platform benefits include:

- The ability to build, manage, and collaborate on controlled vocabularies.
- The ability to locate, connect, visualise, and search over connected data.
- Contextual scenario modelling connected to knowledge, vocabulary curation, and harmonisation.
- Adding contextual data from real time and existing data into planning, messaging, and warnings.
- Enriched information such as warnings with spatially-enabled (data inputs and triggers) and data-driven information from planning.
- Timely, tailored, and relevant data to all consumers at all levels.
- Data-driven user engagement interface using real-time and existing data.
- RESTful API messaging and information sharing with other departments and data consumers.
- 'Smart search' over organisational knowledge.

The STO leverages the key concept of linking knowledge assets across a data fabric, and presents these knowledge assets via connected knowledge graphs, thereby creating linked knowledge graphs that can be used as one integrated knowledge repository.



ONE SHARED DATA PLATFORM

ACROSS YOUR NATIONAL CRISIS COORDINATION LANDSCAPE

EMERGENCY SERVICES

WHO IS IMPACTED

SURROUND's cutting-edge solutions help save lives and enable Emergency Services with linked information when responding to a crisis.

If data is not connected or unavailable to Australia's Emergency Services network and stakeholders, it is not available for decision making. Silos form due to disconnected data streams. Broken links retard information delivery (too little, too late). Interoperability issues further limit the ability to respond. Inconsistencies across unlinked data renders informed decision-making anemic. The confluence of factors detailed above results in an inability to quickly collate, analyse and respond to an emerging situation, lack of preparedness, coordination and cooperation. But most complex of all it exacerbates the already fraught communication challenges faced by states and jurisdictions.

Emergency Management Solutions Matrix

SOLUTIONS	GOVERNMENT MINISTER	PEAK EMS BODIES	NATIONAL COMMITTEE	FEDERAL AGENCY	STATE GOVERNMENT	EMERGENCY SERVICES	FIRST RESPONDER	TRIPLE 000
Knowledge Graphs	●	●	●	●				
Gov. KG	●	●	●	●	●			
Knowledge Curation	●	●	●	●	●			●
Vocabulary Curation	●	●	●	●	●			●
Language Curation		●	●	●	●			●
Contextual NLP		●	●	●	●			●
ExploRobot		●	●	●	●	●	●	●
SortRobot		●	●	●	●	●	●	●
EnquiRobot		●	●	●	●	●	●	●
Error Checking		●	●	●	●	●	●	●
DGGS		●	●	●	●	●	●	●
Data Fabric	●	●	●	●	●	●	●	●
SURROUND Ontology Platform (SOP)	●	●	●	●	●	●	●	●

How does SURROUND enable your first responders?

SINGLE UNIFIED VIEW

The SURROUND Technology Offering (STO) enables state and local emergency management teams to harness actionable intel, analyse and respond to a crisis thanks to a single unified view of crisis related data points. Our data fabric solution serves as an integrated layer (fabric) of data and connecting processes mitigates the risk of siloed data and inconsistencies.

The STO links and harmonises knowledge assets across your data fabric, and enables the user to ask complex questions and receive answers, while having the ability to trace the derivation of the answer. It presents these knowledge assets via connected knowledge graphs, thereby creating linked knowledge graphs which can be used as one integrated knowledge repository.

USE CASES:

Data Integration

We can help agencies to respond to a crisis like a bush fire or flood by bringing together different data sets such as weather feeds, location data, emergency asset data, and public warnings. We harmonise all of these data sources in real time to provide access for planning, intelligence, operations and response teams. APIs can deliver data with actionable intel on any device.

Knowledge Integration

We help agencies prepare and respond more effectively with dynamic and metadata driven access to their knowledge bases, and planning and incident information products. Our solutions harvest and ingest doctrine, risk data, response planning documents and operational information products so that they can be searched, queried and even drive chatbots. The knowledge is integrated with data feeds so that knowledge sources, plans, warnings and operational updates are tailored and meaningful to the context of users and consumers of information.

CASE STUDY

IDENTIFY. COLLECT. CONNECT.

Evidence based decision making, requires the right information at the right time. SURROUND helped Geoscience Australia and the ACS respond to the 2020 Royal Commission by delivering crucial data solutions & mission critical services.

Climate and Resilience Services, Australia

The Australian Climate Service (ACS) was set up in 2021 by the Australian Government as part of its response to the 2019 Bushfires and the Royal Commission that followed. One of the ACS partners, Geoscience Australia brought in SURROUND Australia to deliver crucial data solutions needed for the ACS to become operational by July 01, 2021.

THE ASK: The focus was on delivering socioeconomic, demographic data and information products that contribute to decision making.

- Developing data service enablers which assist with spatial enablement of data (geo-coding, use of geographies, DGGs and GeoSPARQL) and simplifying users' ability to work with and understand metadata & data.
- A mix of a set of 'ready to go', pre-packaged products, new product variations through spatial enablement, or new multi-purpose data integrations.
- Provision of ontological models, technical documentation, and other developed reference materials.

THE RESPONSE: SURROUND delivery and implementation services included:

- Creating ontologies for 10 data sets using core ontological models defined through the foundation base and location index project.
- Building the registries of the 10 data sets.
- Building OGC linked data APIs for the data sets with created ontological models.
- Building the visualisation and analyses dashboard for the defined set of linked data sets and services.
- Support and maintenance services for this successful cloud-delivered project included network and associated infrastructure and software applications.

Use Case:

- Introduction: I'm a senior executive who is required to decide the best distribution of resources to respond to a natural disaster scenario and require a lot of information to inform decisions.
- Scenario: Weather conditions indicate expanding area of disaster impact. Weather variability is high. There is limited resources available to respond within the disaster impact area.
- Outcome: Distribute disaster response efficiently so as to deliver maximum relief.

Preconditions

- Linked information providing coverage of multiple interconnected disaster variables, including weather, location, demographics, resource availability, and likely impact to inform decisions.
- Ontology models of the domains to the extent that all information is classified.
- Ability to ingest and link the information across domains using the ontology models.

Postconditions

- Linked information that is easy to navigate and query that informs decisions and effectively respond to the natural disaster.
- Understanding of the provenance of information.
- Capture of the detail of any constraint violations associated with the information sourced.
- Improved discovery of knowledge across domains including visualisation for the discovery process and its results.
- Navigation across information including dependencies, lineage and impact.



Australian Government
Geoscience Australia

Geoscience Australia is Australia's pre-eminent public sector geoscience organisation and the nation's trusted advisor on the geology and geography of Australia.



National View

ABOUT SURROUND

Our vision is to solve the world's most complex data and metadata management problems ethically to achieve real world outcomes for society.

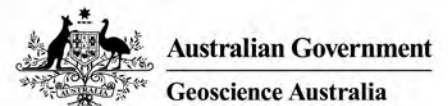
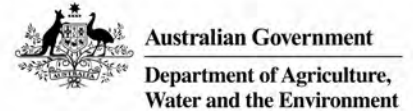
SURROUND is an Australian technology company that develops advanced software systems and supplies consulting services. Our forté is in working with complex, multi-dimensional data. Collectively we have over a century of software and data architecture, design and operations experience. Our staff include seasoned veterans of Australian government, IT and international technology giants as well as internationally-renowned Semantic Web, spatial data and machine reasoning and conceptual modelling experts.

SURROUND's core mission is to provide value to our customers and the broader citizen community by providing government agencies and business with cost-effective solutions which address and solve organisational complexity. Our solutions leverage global standards and world-class algorithms in the design of generic or customised solutions as required.

Find out more about us
surroundaustralia.com



OUR CLIENTS



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